

Terms and Conditions

These Terms and Conditions apply to all individual lessons, lesson programmes, and vouchers provided by Gary Gilligan Golf Academy "the Coach". By booking a lesson or purchasing a programme or voucher, you agree to the following:

1. Lesson Validity

All individual lessons, vouchers, and lesson programmes are valid for 12 months from the date of the first booked session. It is the customer's responsibility to schedule and attend all lessons within this 12-month period.

2. Expiry Policy

Any lessons not used within the 12-month validity period will be forfeited and cannot be refunded, transferred, or carried forward. If you are unable to complete a programme within the 12-month period, all remaining lessons will be lost.

3. Exceptional Circumstances

In cases of extreme personal circumstances, consideration may be given to extend the validity period. To be considered, the customer must inform Gary in advance of the expiry date. Extensions are granted entirely at the Coach's discretion.

4. Bookings and Cancellations

Lessons are subject to availability and must be booked directly with the Coach. A minimum of 24 hours' notice is required for cancellations or rescheduling. Lessons cancelled with less than 24 hours' notice may be charged in full. If a customer does not attend a scheduled lesson without prior notice ("no show"), that lesson will be treated as taken and lost, with no refund or rescheduling available.

5. Vouchers

Gift vouchers are non-refundable and non-transferable. Vouchers must be redeemed within the 12-month validity period, starting from the date of the first lesson booked

6. Liability

All participants take part in lessons at their own risk. The Coach will not be held responsible for any injury, loss, or damage incurred during lessons. Customers are advised to ensure they have appropriate insurance cover if necessary.

7. Acceptance of Terms

By purchasing or booking lessons, programmes, or vouchers, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.